

OUR MISSION

Our mission is to promote and encourage public well-being; provide homeless prevention resources to those living in poverty and threatened with homelessness; to help individuals and families survive and exit homelessness; and to expand opportunities and empower people to be self-sufficient in east-central Iowa cities and counties.



WHO WE ARE

Shelby Eipperle, Community Services Advocate
Jennifer Walker, Special Programs Manager
Ashley Noonan, Regional Homeless Coordinator



OUR PROGRAMS

Rapid Rehousing

Short and long-term rental assistance and case management serving individuals and families who are homeless

Street Outreach

Outreach program with emphasis on reaching those living unsheltered and providing basic needs

Coordinated Entry Housing Hotline

Ensures that all people experiencing a housing crisis have fair and equal access to safe housing

**"Overcoming
poverty is not a
gesture of charity.
It is an act of justice."**

~ Nelson Mandela

Coordinated Entry Housing Hotline

Delaware
County

Dubuque
County



1.833.587.8322

COMMON TRIGGERS OF HOMELESSNESS

Source: Houston's Coalition for the Homeless

Transitional Homelessness

Source: Red Nose Day (2021)

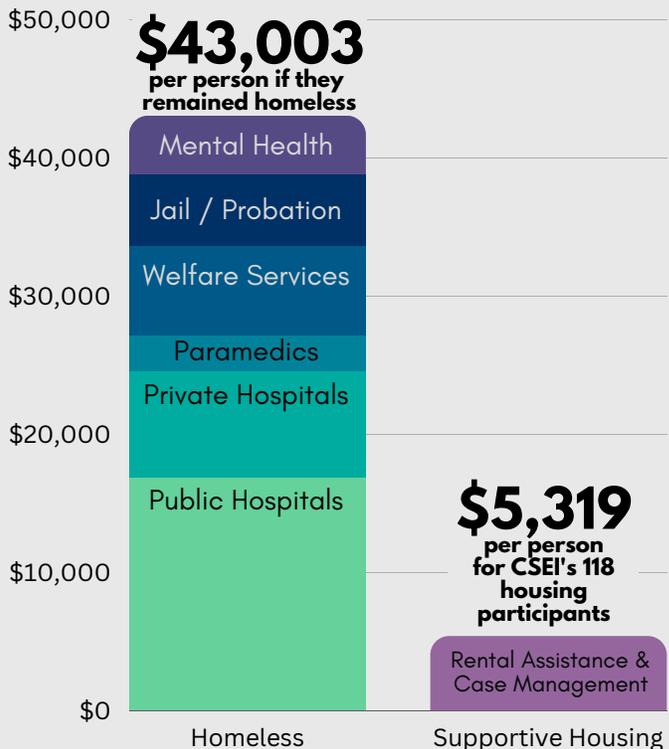
"There is a popular misconception that homelessness is a chronic condition. While it's true in some cases, in reality, the most common type of homelessness is *transitional*.

Transitional homelessness is 'a state of homelessness that's a result of a major life change or catastrophic event.'

These life changes might be job loss, a health condition, divorce, domestic abuse, a substance use disorder, or personal or family crisis, among many others, resulting in people being in unhoused situations for less than a year."



ESTIMATED ANNUAL COST OF HOMELESSNESS TO TAXPAYERS 2022



(Source: National Alliance to End Homelessness, Fleming et al (2009), and CSEI)



"Life expectancy for someone who is homeless can be 20-30 years younger than the general population."

Source: National Coalition for the Homeless

Click [here](#) to watch our impact video!

SERVICES PROVIDED

JULY - SEPTEMBER 2022



875
HOUSING
INSTABILITY CALLS



76
INDIVIDUALS
ENROLLED IN RAPID
REHOUSING



43
INDIVIDUALS
SERVED IN STREET
OUTREACH



602
FOOD BOX
DELIVERY SIGN UPS

UPCOMING!

CSEI staff will be preparing for the **2023 Winter Point in Time Count!**

The Point in Time Count is a bi-annual event where homeless service providers go out in the middle of the night to find homeless campsites, people living in their car, or people living on the street. The purpose of this event is to gather data to reflect the number of people sleeping outside on a given night and to assist those individuals in accessing resources to resolve their homelessness.

This data is used to track the change in homeless populations. It is also used as leverage to acquire more funding for our communities.

GIFTS AND GRANTS

Many thanks to our partners for making this work possible!

Dubuque County ARPA	\$35,000
United Way	\$25,000
Premier Bank	\$2,500
MidWest One Bank	\$2,000



📞 Helpline: 1.833.587.8322

👉 Click [here](#) to visit our webpage



CSEI:

Community Solutions
of Eastern Iowa

ECIA:

East Central
Intergovernmental
Association

PIT:

Point in Time Count

EICSR:

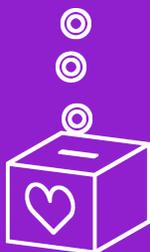
Eastern Iowa
Coordinated Service
Region

Interested in donating to help the homeless?

Checks can be mailed to

CSEI

7600 Commerce Park Dr.
Dubuque, IA 52002



CSEI is a 501(c)3 and that your gift may qualify as a charitable deduction for federal income tax purposes.

FREQUENTLY ASKED QUESTIONS

Q: What is CSEI and what is the connection to ECIA?

A: CSEI was created as a non-profit subsidiary of ECIA. This was in response to ECIA being asked by a community partner to take over a grant that provided housing supports to homeless and disabled individuals and families.

Q: Who qualifies for Rapid Rehousing?

A: Individuals and families who are living in shelter or on the street may call our helpline to apply for rapid rehousing (deposit, utility, and rental assistance).

Q: What essentials are provided to people living on the street? How can I help someone I see living on the street?

A: Access to resources to obtain housing is the first essential we provide. Additionally, we provide tents, sleeping bags, food, personal care products, and clothing to unsheltered people.

If you see someone living outside - please call our helpline or email us with the location and description of person sighted so we can connect!

